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RECEIVED & INSPECTED

MAR - 5 2004

FCC - MAILROOM

March 1, 2004

Via certified mail, return receipt requested

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 9300 East Hampton Drive Capitol Heights, MD 20743

Re: CC Docket No. 00-257

47 CFR 64.1120(e) notice for Extel customers:

Dear Sir or Madam:

Pursuant to 47 CFR 64.1120(e), please find enclosed a copy of a customer notice relating to the transfer of customers of Extel Enterprises, Inc. ("Extel") to Connect Paging, Inc. d/b/a Get-a-Phone ("Get-a-Phone" or "GAP") which is being sent to Extel customers in their current billing statement. The services to be provided include all those available from the customer's LEC and available on a resale or UNE-P basis. The date of the transfer is expected to be 30 days from the date the end user receives his or her billing statement, which occurs on a rolling basis. GAP has or will comply with the requirement to provide advance subscriber notice in accordance with Sec. 64.1120(e)(3), with the obligations specified in that notice, and with other statutory and Commission requirements that apply to this streamlined process.

Please let us know if you have any questions or concerns.

Very truly yours,

Christopher Malish

enc: customer notice

cc: Byron Young

No. of Copies rec'd\_\_\_\_\_\_ List ABCDE

## **NOTICE**

Your current local telephone service provider is Extel Enterprises, Inc. ("Extel"). Effective thirty days from the receipt of this bill insert your phone service will be provided by and Connect Paging, Inc. d/b/a Get-a-Phone ("Get-a-Phone" or "GAP")., as Extel will be ceasing operations in Texas and Get-a-Phone will be acquiring its customers. Please rest assured that there will be no change in the quality or availability of your service. You will keep your current telephone number and there will no change to the price you are paying for service. Additionally, there will be no fees that you will incur as part of this change.

You may choose to select a different service provider but please note that if you do, you may incur a charge. If wish to have your service provided by another telecommunications utility, you should contact that telecommunications utility or the local telephone company within the next 30 days. If you make no selection, you will be transferred to Get-a-Phone.

We recognize that you have a lot of different telephone companies to choose from and we appreciate your loyalty during this transition process. Extel has enjoyed serving you and Get-a-Phone is committed to the highest ideals of quality and unsurpassed customer service. As a result, if you are not satisfied with this transition, in any way, we encourage you to contact us so that we may resolve any outstanding questions you might have, at (888) 871-0231. If you have any complaints about past service with Extel, you may also lodge such complaints with Get-A-Phone at (888) 871-0231.

This exciting change will afford you the opportunity to obtain additional telecommunications products and services. In the coming weeks Get-a-Phone will be expanding the selection of services offered to you. These new services will include very competitively priced voice-mail packages, an Internet access option, paging service and new international calling plans. Keep looking each month at your bill to see what new services are being launched.

Once again, thank you for you patronage and patience during this transition. We know that you will appreciate all the products and high quality of service you will receive from Get-a-Phone.